141 D. Liess 1 if not all, of the customers had difficulty in 2 working with Offset Paperback and Berryville 3 4 Graphics. Offset Paperback was referred to in the 5 industry as the RR Donnelley of mass marketing, and 6 that is a label that you don't want to have because 7 RR Donnelley is an extremely inflexible organization. 8 That is why people -- and they did not do mass market 9 10 paperback books, but Offset Paperback did, and that 11 is sort of the name that they got was the RR 12 Donnelley of mass-market printing. Just to clarify, Offset Paperback Mfrs. 13 Ο. 14 prints paperback books, correct? 15 Α. Yes. What does Coral Graphics produce? 16 Ο. 17 Coral Graphics prints covers and dust Α. jackets for books. 18 19 Q. What does Berryville Graphics produce? 2.0 Α. Berryville Graphics produces a hard-cover 21 book and some soft-cover books. 22 0. What does Dynamic Finishing produce? 23 Α. Dynamic Finishing puts foil stamping and 24 embossing, decorative treatments to the covers. 25 Those four companies work together to Q.

156 D. Liess 1 2 Ο. There was a change in the industry 3 occurring at that time, correct? MRS. BRODY: Do you understand the 4 question? 5 THE WITNESS: I don't. 6 7 Can you help me out? What kind of Α. 8 change are you talking about? Has the publishing industry changed in 9 Ο. the last ten years? 10 11 Α. Yes. The number of books being sold has 12 Ο. 13 decreased? 14 Α. Correct. 15 It's part of a digital revolution? Ο. 16 Α. Back up a minute now. 17 I don't want anybody to get mad at me for 18 this, but once the change was made in 2008, we had a 19 record year in top line and bottom line growth, which 20 won me the "Entrepreneur of the Year" award within 21 Bertelsmann. 22 For me to tell you that the market was 23 changing at that time, I can't tell you that. 24 If you ask me if the market is changing 25 as we speak today, I can say absolutely, but we got

161 D. Liess 1 I am going to tell you that it was in 2 3 April. So this was after Markus Dohle's comments 4 Ο. about the sales staff being complacent, correct? 5 Well, it was when I was put in charge. I 6 am not going to sit around and waste time. 7 He gave me a job to do, and I was going 8 to do it to the absolute best of my ability. What job did he give you? 10 It was to be in charge of, what was at 11 Α. 12 the time, Arvato Print USA. Did he talk to you about the sales staff 13 being complacent other than at this meeting? 14 15 Α. Did he specifically talk to me about 16 that? Not necessarily, no. It was more -- I 17 think that was driven more maybe by me than by him. 18 The next day after the sales staff 19 meeting in March of 2007, you were put in charge of 20 21 Offset and Berryville, correct? 22 Α. I think that it was St. Patrick's Day, which would have been March 17th, if that was a 23 Friday of that year, that is when it was. 24 You recall that it was within days of Ο. 25

171 D. Liess 1 the problem with the question --2 MRS. BRODY: Right. I pointed it out. 3 MR. HELLER: I think that --4 MRS. BRODY: Push on. 5 MR. HELLER: I think that the witness 6 could have answered it. 7 After you took over the 8 responsibilities of the four companies, did you ever 9 have a conversation with Markus Dohle about the 10 compensation of the sales staff? 11 I did, and I cannot tell you the time Α. 12 13 frame that took place. Like I said, it was a bundled effect, if 14 you will, where my responsibility was to get cost out 15 of the business. 16 I looked at everything from compensation 17 of salespeople, compensation of managers, wasteful 18 spending, lack of synergies, there were an awful lot 19 of opportunities that were out there that we were not 20 taking advantage of being two separate companies. 21 As soon as we became one separate 22 company, I immediately kicked things into overdrive, 23 and had a remarkable result in our cost-cutting 24 efforts, and the sales compensation was part and 25

172 D. Liess 1 parcel of that. 2 When you were given responsibility for 3 Offset and Berryville, did you receive an increase in 4 compensation? 5 No, I did not. Α. 6 Did you receive --7 Ο. Α. Not right away. 8 You ultimately did? 9 Q. Ultimately I did. Α. 10 How long after you took over the 11 Q. companies? 12 I did not get an increase until January 13 14 of that following year. I told Markus Dohle that I did not want 15 to receive an increase until he saw what I could do, 16 to make sure that I was the quy for the job, and 17 whatever my increase in compensation was, I wanted it 18 19 to be performance based. Q. Did he offer you an increase at the time 20 that he gave you --21 He sat back, and he gave me a look of "I 22 can't believe that you don't want more money." 23 But did he offer? 24 Q. He said, "We have to sit back and talk Α. 25

1	D. Liess
2	responsibilities?
3	A. No.
4	Q. Did he tell you that he wanted you to cut
5	costs?
6	A. No.
7	Q. He never said he wanted you to cut costs?
8	A. That was my job, to cut costs.
9	Bertelsmann's style of management is
10	entrepreneurial. Pretty much they don't come and
11	tell you what to do unless you are not doing good.
12	It was my job to go to them and tell them
13	what I am doing.
14	That is why I have stayed with the
15	company for so long, because I have that
16	entrepreneurial freedom to do what I need to do, and
17	run the company the way that I feel the company needs
18	to be run.
19	So there were no specific goals or
20	objectives for me to achieve, except for me to obtain
21	top line and bottom line growth, and they were
22	basically self-induced by myself.
23	Q. After that meeting, you did have a
24	conversation with Markus Dohle about cutting the
) E	componention of the galeg staff thereafter correct?

	175
1	D. Liess
2	A. Yes.
3	Q. But you were not sure when, correct?
4	A. Yes.
5	Like I said, it was not a year later, but
6	it was not a week later either.
7	It was a period of time. I just don't
8	remember what that was, but it was part and parcel.
9	Q. Did there come a time when Markus Dohle
10	stopped being involved with Arvato Print, as he was
11	during this period in early 2007?
12	A. Yes.
13	It was in approximately July.
14	Q. Since the business is entrepreneurial,
15	he comes in and he leaves?
16	A. Yes, correct.
17	Q. He left in July?
18	A. Yes.
19	He had big problems in Spain and Italy.
20	He went there to really focus on that because he was
21	very pleased and impressed that we were in control of
22	the situation here in the US, and he had nothing else
23	that he really needed to be involved in.
24	Q. When would you say that Markus Dohle
25	arrived in New York, as far as when he was here, and

176 D. Liess 1 then he left, when did he arrive in early 2007? 2 I am not sure I got that one, I'm sorry. 3 Α. Ο. We have established that he left in July 4 of 2007 --5 6 Α. Yes. -- to go focus on Spain, correct? 7 Q. 8 Α. Yes. When did he come to focus on New York or 9 Ο. 10 the US in 2007? He came -- well, I quess that it was in 11 12 maybe two or three weeks of me taking over, he came 13 back, and we sat down, and we talked about a 14 strategy, what we were going to do, what was our plan 15 for Berryville Graphics. 16 He was giving me constant updates on Bob Robinson because, as I mentioned, it was a very 17 political thing to take a Bertelsmann manager from 18 19 another Bertelsmann company, and Prinovis at the time 20 was not an Arvato company, so he had to basically 21 cross corporate lines to entice Bob Robinson to come 22 back. A lot of our discussion was based upon 23 Bob Robinson, and also what we were going to be doing 24 in the interim to make sure that Berryville Graphics 25

```
198
                     D. Liess
 1
                   Yes, he is.
 2
            Α.
                   What is his age?
 3
             Ο.
             Α.
                   Fifty-six.
 4
                   Erin Sommerfeld, is she still with the
 5
             Ο.
 6
      company?
                   Erin is a he, and he is still with the
 7
             Α.
      company.
 8
                   Erin is a he. That is good to know.
 9
             Q.
                   Approximately how old is he?
10
             Α.
                   Forty-eight.
11
                   Claire Giobbe, is she still with the
             Q.
12
13
      company?
            Α.
14
                   Yes.
                   Approximately how old is she?
15
            0.
            Α.
                   Fifty-six.
16
                   Are you sure of that age?
            Q.
17
                   How do you know that she is 56?
18
                   Because she is older than me, and we talk
19
             Α.
      about it every so often.
20
                   I am speculating that she is 56 years
21
      old, but she is definitely over 52.
22
                   How do you know she is over 52, because
23
            Q.
      you are 52?
24
                   Because I am 51, and we kid about it all
```

25

Α.

216 D. Liess 1 Coalition"? 2 As to who was going to be on the "Guiding Α. 3 Coalition" or the role of? 4 5 As to any aspect of the "Guiding Coalition." 6 A specific conversation that I can 7 remember, no, but I have to believe that we did have 8 discussions. 9 Whether we were just out to dinner or 10 having a meeting -- because he was always very 11 complimentary of my team, which was the "Guiding 12 Coalition." 13 Q. Who decided who was going to be on that 14 15 team? I did. 16 Д. 17 How did you determine who was going to be on that team? 18 Basically, managers that I already had in 19 20 place at Coral Graphics, and I also wanted to get 21 Rick Pincofski because I had a lot of respect for his 22 knowledge and insight about Offset Paperback and 23 Berryville Graphics. What was Mr. Pincofski's position? 2.4 Ο. 25 Α. CFO for both OPM and Berryville Graphics.

229 D. Liess 1 I am going to say I think it was about Α. 2 \$250,000. 3 Did you know what it was prior to that? 4 Ο. 5 Α. No. What did you think of Bill Mickelsen's 6 Ο. 7 compensation at that time? I thought that it was extremely high. Α. 8 Did you take any steps to speak to Bill 9 Q. about his compensation? 10 Not immediately, no. 11 Α. 12 Q. But later on you did? When the new comp plan was put 13 Α. together -- I did not speak to him personally, but 14 15 Chris and Mitch did. 16 Q. Did you ever --17 We as a company did. Α. Did you ever personally try to speak to 18 Q. Bill Mickelsen about his compensation? 19 20 Α. After Bill learned of the plan, he came to me and wanted to talk about it. 21 22 I said, "Bill, it kind of is what it is. 23 Your sales don't warrant that kind of compensation, 24 especially when I compare it to people that were in 25 the Coral world."

236 D. Liess 1 President and, rather than firing me, I have my base 2 salary cut from \$172,300 to \$35,000, and my bonus of 3 approximately \$62,500 cut to maybe \$12,500." 4 Is that an accurate reflection of what 5 you understood Mr. Mickelsen's change in compensation 6 7 to be? To my recollection, yes, all salespeople 8 Α. were put on a base of \$35,000. 9 So Mr. Mickelsen's compensation going 10 from \$172,300 to \$35,000 was a significant change, 11 12 correct? 13 Α. Yes. MRS. BRODY: I want to register an 14 15 objection. 16 That was not his testimony. 17 THE WITNESS: I'm sorry. 18 Q. Is that a drastic reduction? 19 MRS. BRODY: I object. You are not using the right numbers 20 21 there. 22 MR. HELLER: The numbers, if I misspoke, would be \$172,300 prior to \$35,000. 23 24 MRS. BRODY: You are asking him 25 according to this letter --

	241
1	D. Liess
2	I don't think that they know what a
3	journeyman is in Germany, to be honest with you.
4	Q. Do you know what a journeyman is?
5	A. It's a veteran.
6	Q. On what do you base that definition?
7	A. I have the honor of running a company
8	that is a union shop.
9	I know if you are a journeyman, you are
10	it. You are not an apprentice anymore. You are
11	experienced.
12	Q. So it comes from union parlance?
13	A. No, it doesn't come from union parlance.
14	I am telling you how I understand what
15	journeyman means. It doesn't have anything to do
16	with unions. It doesn't have anything to do with
17	anything.
18	Q. Is there a difference between somebody
19	being called a senior vice-president and a
20	journeyman, in your opinion?
21	MRS. BRODY: Objection.
22	No one is being called a journeyman.
23	What are you talking about here?
24	MR. HELLER: Let him answer the
25	question.

	242
1	D. Liess
2	MRS. BRODY: Objection.
3	A. Honestly, I don't have a problem with it.
4	Q. I am asking you if there is a difference
5	between somebody being titled "Journeyman" and
6	"Senior Vice-President."
7	A. In my world, no.
8	Q. I want to show you what has previously
9	been marked as Plaintiff's Exhibit 13.
10	Please take a look at that, and let me
11	know if you have seen it before.
12	A. Yes.
13	Q. What is that?
14	A. This is the sales compensation plan that
15	was presented to Bill Mickelsen and every other sales
16	rep that we had in the organization at the time.
17	Q. When is the first time you saw this, this
18	one that was given to Bill Mickelsen?
19	A. I don't want to say that I saw the
20	specifics of Bill Mickelsen's plan.
21	I saw the specifics of the compensation
22	plan. It did not have the numbers filled in.
23	As I indicated, every sales
24	representative in the organization received the exact
25	same compensation plan, so I am familiar with the

1	D. Liess
2	boilerplate, if you will, but not the necessary fill
3	in the blanks.
4	I probably probably did not see
5	Bill's until after it was presented to him, and I did
6	not study it when I received it either.
7	Q. Why did you receive Bill's plan after it
8	was presented to him?
9	A. I got everybody's.
10	I did not receive it. I was just given
11	the liberty of reviewing it.
12	Q. Did you review it?
13	A. If I did, I just looked at it.
14	I did not pay a whole lot of attention to
15	it because every salesperson received the same exact
16	thing, and this is what we needed to do for us to hit
17	our cost-cutting objectives that we had up on our
18	board.
19	Q. Did the salesmen have to sign the sales
20	compensation agreement?
21	A. Yes.
22	Q. Did Bill Mickelsen sign his?
23	A. No, and he ignored every e-mail every
24	subsequent e-mail requesting that he do so.
25	Q. Did you reprimand him for that?

244 D. Liess 1 We sent e-mails to him, and asked him if 2 Α. he would be professional enough and respectful enough 3 to do it, and we still have not gotten it. 4 So his not signing the compensation plan 5 was disrespectful you thought? 6 7 I thought so, yes. Α. MR. HELLER: Would you mark this as 8 Plaintiff's Exhibit 17, please. 9 (Plaintiff's Exhibit 17, six-page 10 document, the first page indicating 11 "Arvato Print US, Sales Compensation Plan -12 Journeymen, Sales Rep, 2007 / July 1 -13 14 Dec 31," Bates stamped Nos. DEF 000364 through DEF 000369, marked for 15 identification, as of this date.) 16 17 BY MR. HELLER: I show you what has been marked as 18 Plaintiff's Exhibit 17. 19 Would you take a look at that, and let me 20 know if you have ever seen this one. 21 I am assuming this is the boilerplate. 22 Α. 23 Take a look at it, and let me know if you Q. have ever seen it before. 24 This exact one, I cannot answer whether I 25 Α.

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D. Liess 1 Why was Bill Mickelsen given special 2 Ο. 3 consideration? I don't know. Α. 4 Did anybody approach you to seek 5 Q. permission to give him special consideration? 6 7 MRS. BRODY: Objection; asked and answered. 8 9 Q. Just to be clear, I am going to ask 10 you that. MRS. BRODY: I think it is clear. 11 12 Q. I know we have had prior testimony, but I want this to be clear. 13 MRS. BRODY: I am clear. 14 15 MR. HELLER: That is great, Lauren. 16 Α. Like I said, Bill was unhappy. We wanted to sit down -- when I say, "we," meaning a 17 18 company -- and see what could we do to get Bill more of an income. 19 20 The special consideration exactly, what 21 it is, I have no idea. 22 Q. Bill was worth keeping, wasn't he? 23 Α. All my salespeople are worth keeping. 24 Q. Bill Mickelsen was worth keeping as an

employee, correct?

25

255 D. Liess 1 2 thought. He was your friend for 25 years. Ο. 3 Yes, but Bill was also going to be -- in Α. 4 my opinion, Bill was grossly overpaid for many years, 5 and he was now going to come down in line with the 6 other salespeople in the organization. 7 I had people that were selling 8 \$20 million, \$30 million worth of business making 9 \$140,000, \$150,000, and Bill Mickelsen was selling 10 \$4 million, making double that. 11 I was not going to stand for it. 12 not going to have it. 13 14 Do you know what Bill Mickelsen's duties 15 were as compared to the other salesmen? I can tell you that he did not do 16 Α. anything with his senior vice-president title. 17 was nothing more than a salesman. He did not hold 18 19 sales meetings. He was hardly in New York from what I 20 understand. He was really nothing more than a 21 22 salesperson. Did you investigate his performance? 23 Ο. Α. Yes, I did. 24 25 Who did you speak to? Q.

			258
1		D. Liess	:
2	that struct	ured at that time.	
3	Q.	Bill Mickelsen never signed this, as	we
4	established	earlier, correct?	
5	А.	Correct.	
6	Q.	Was this compensation plan made effective	ctive
7	nonetheless	?	
8	Α.	Yes.	
9	Q.	Did you need Bill to sign it?	
10	Α.	In order for it to become effective?	
11	Q.	Yes.	
12	Α.	No.	
13	Q.	Why did you want Bill to sign it?	
14	А.	Because it was a requirement, and all	l of
15	the other s	alespeople did.	
16	Q.	Why was it a requirement that	
17	Bill Mickel	sen sign this?	
18		MRS. BRODY: Asked and answered.	
19		MR. HELLER: No, it was not.	
20		MRS. BRODY: He just answered it.	
21	Α.	It was required by all of our	
22	salespeople	•	
23	Q.	Why was it required by all of your	
24	salespeople	?	
25	Α.	It was a directive from management.	

	264
1	D. Liess
2	e-mail from Bill Mickelsen?
3	A. I don't believe that I ever did.
4	Q. The compensation plan was based on a plan
5	proffered by Markus Dohle, correct?
6	A. I am sorry?
7	Q. The compensation plan was based on a
8	model by Markus Dohle, correct?
9	MRS. BRODY: Objection.
10	A. No.
11	MR. HELLER: You may not like the
12	question, but the witness can certainly
13	answer.
14	MRS. BRODY: It's a total misstatement
15	of the testimony.
16	MR. HELLER: It's a question. It's
17	not a misstatement.
18	MRS. BRODY: Yes, it is.
19	Objection.
20	A. I believe it's a question that I have
21	already answered.
22	This compensation plan was not Markus
23	Dohle's compensation plan.
24	This compensation plan was a compensation
25	plan that T had implemented at Coral Graphics

269 D. Liess 1 2 This is an e-mail chain. At the top is Ο. an e-mail from Bill Mickelsen to Rick Pincofski. 3 is Bates numbered DEF 0005. 4 5 At the bottom of the chain there is an e-mail from Bill Mickelsen to David Liess, dated 6 7 August 21, 2007, in which Bill Mickelsen wrote, 8 "Dave, Is no news good news or bad news? Sorry to bug you. Bill." 9 10 Α. Yes. Do you recall receiving that e-mail? 11 Q. 12 Α. Yes. 13 Q. What was Bill Mickelsen asking about? I believe he wanted to hold off on the --14 Α. 15 making the pay adjustment through to maybe the end of 16 the year, I can't remember specifically, and I told 17 him all I can do right now is I would be able to play 18 some games, for lack of a better word, with his 19 vacation pay at the old rate. 20 You wrote back to Bill Mickelsen that 21 same day, and it appears to be about 25 minutes 22 later, based upon what the document reads; would that 23 be fair to say? 24 Α. Based upon the document, you are about 25 right.

	2	70
1	D. Liess	
2	I would make it 24 minutes.	
3	Q. It reads, "Billy, at this point the bes	зt
4	I can do is pay your vacation at the old rate. The	is
5	whole sales plan is under scrutiny from the other	
6	side. Sorry."	
7	This is you advising Mr. Mickelsen that	Ī.
8	you can only pay his vacation at the old rate.	
9	A. Yes.	
LO	Q. What does that mean?	
L1	A. Whatever his salary was at the time pri	ior
L2	to this, I would pay his two weeks or three weeks,	
L3	whatever remaining vacation time, I would pay at the	nat
L4	old rate, as opposed to the new rate.	
L5	It was more like a I could do it	
L6	without any issues from anybody, and I can do it me	ore
L7	as a friend to Bill more than anything else.	
L8	Q. At this point, Bill Mickelsen had not	yet
L9	signed the sales compensation plan, correct?	
20	A. Correct.	
21	Q. He was insubordinate, right?	
22	A. Yes.	
23	Q. Did you write to him and tell him that	he
24	was being insubordinate?	
2.5	A. No.	

	278
1	D. Liess
2	Q. What were the exact words?
3	A. I believe my exact words were, "It was a
4	big accomplishment for me that I hung on to your
5	job."
6	Q. Why was that a big accomplishment for
7	you?
8	A. It was a big accomplishment for me
9	because there was no parity whatsoever with what Bil
10	Mickelsen was getting paid compared with what the
11	rest of my sales organization was getting paid.
12	The rest of my sales people had
13	significantly, substantially higher account packages
14	than Bill Mickelsen.
15	If I made my decision based upon what
16	Bill Mickelsen's level of sales was versus everybody
L7	else's level of sales, we really would not have
18	missed Bill Mickelsen in the organization.
L9	Q. We talked about complacency with
20	salespeople earlier.
21	Do you recall that?
22	A. Yes.
23	Q. And how some salespeople just service
24	accounts without building new accounts, correct?
5	λ νος

281 D. Liess 1 2 paying --MR. HELLER: I will withdraw the 3 question. 4 Bill Mickelsen was making a handsome 5 Q. salary, correct? 6 7 Α. Yes. Q. Do you think that Michael Gallagher was 8 paying him that handsome salary if he was not doing a 9 good job? 10 11 MRS. BRODY: Objection. 12 Michael Gallagher paid a lot of people Α. 13 too much money in that organization. That is where my biggest opportunity lie 14 15 or laid. Did you ever explore with 16 Ο. 17 Michael Gallagher why he was paying Bill Mickelsen 18 the compensation that he was? 19 Α. No. 20 Did you know that Bill Mickelsen received Ο. a bonus of \$65,000 for the year 2006? 21 22 Α. No. 23 As you sit here today, do you think that maybe you should have asked some of these questions 24 25 with respect to Bill Mickelsen?

			282
1		D. Liess	202
2		MRS. BRODY: Objection.	
3	Α.	What questions should I have asked?	
4	Q.	Did you know that Bill Mickelsen did	not
5	work on com	mission before the change in the	
6	compensatio	n plan?	
7	Α.	I did not know that.	
8	Q.	You did not know that he did not wor	k on
9	commission?		
10	Α.	I thought there was some commission	
11	component i	n this.	
12		Most salespeople have a commission	
13	component.	I just assumed that there was one in	
14	there.		
15	Q.	If I tell you today that there was n	ot,
16	that is not	something that you knew prior to tod	ay?
17	Α.	No.	
18		A bonus could also be labeled a "bon	us"
19	as opposed	to a commission.	
20	Q.	A bonus is different from a commissi	on,
21	right?		
22	Α.	Not necessarily.	
23	Q.	Not necessarily?	
24	Α.	Some people would call it a commissi	on.
25	Some people	would call it a bonus	

288 D. Liess 1 I am sure if it was more of a -- if he 2 3 even made a response, or if it was more of a look of I don't recall. 4 disbelief. I know that he was sitting and I was 5 standing when we had the conversation, but I can't 6 remember if he made a comment after that or not. 7 Have you ever described Bill Mickelsen as 8 Ο. 9 the only person at OPM who ever sold anything for the 10 company? 11 Α. Yes. 12 Ο. When did you say that? I have said that a couple of times. 13 Α. I still think that he is a good salesman. 14 15 If he applied himself, he could go out and sell a fortune for all of us. 16 There came time when Bill Mickelsen was 17 Q. assigned to a cubicle in the New York office, 18 correct? 19 20 Α. Wow, that's really gray. 21 MRS. BRODY: Sorry, I should have 22 objected. 23 You caught me on that. 24 Α. That's really gray. 25 He was not assigned to that cubicle.

289 D. Liess 1 We were doubling up our sales 2 representatives, and Donna Dempsey put Bill 3 temporarily in a cubicle, and the reason she did 4 that, to quote her, "Because he's hardly ever here." 5 She wanted to see what we were doing with 6 one of the corner offices before a final decision was 7 made. 8 When I saw Bill sitting in a cubicle, I 9 kind of raised the devil about it, because I wanted 10 him to get put into a sales office, or into an office 11 that he would share with someone like, all of the 12 other salespeople were doing at the time, including 13 14 myself. 15 Ο. Looking at Plaintiff's Exhibit 11, in the fourth paragraph from the top Bill Mickelsen writes 16 about being shown a cubicle which has become his work 17 station in the New York office. 18 Concerning that --19 Α. 20 I am just asking if you read it. Q. 21 Α. I read it. 22 You don't want me to comment. 23 Yes, I read it. Do you know if Bill Mickelsen was told at 24 Ο. 25 the time that he was shown to the cubicle that it was

4		D I - 1 - 2 - 2	295
- 1		D. Liess	
2	Q.	Of course.	
3		MRS. BRODY: No snide comments.	
4		MR. HELLER: I withdraw the "Of cour	se."
5		Come on.	
6		MRS. BRODY: It's one thing to be rue	de
7	to me,	but it's another thing to be rude to	0
8	my cli	ent.	
9		MR. HELLER: I withdrew the "Of cours	se,"
10	althou	igh you have to admit, it's pretty ea	sy
11	to be		
12		MRS. BRODY: Both are unacceptable.	
13		I don't treat your clients that way,	
14	even t	though I am	
15		MR. HELLER: Correct.	
16	Q.	Bill Mickelsen was removed from the	
17	Hachette acc	count, correct?	
18	Α.	Yes.	
19	Q.	Was he ever reprimanded or discipline	ed in
20	connection w	with the Hachette account?	
21	Α.	He was basically it was requested	by
22	the customer	·.	
23	Q.	I understand.	
24		My question is, was he ever reprimand	ded
25	or disciplin	ed by OPM?	

299 D. Liess 1 Germany has a mandatory retirement of age 60 rule? 2 I heard it, but I don't know if it's -- I 3 do know that Gunter Thielen, he is still with the 4 company, and he is 67. He stayed on as our CEO 5 until, I think, he was about 65. 6 Have I heard it? 7 Yes. 8 Is it with Bertelsmann, or is it with the 9 country of Germany, I have no idea. 10 I don't care about what happens in 11 Germany. I care about what happens in the United 12 States, and there is no mandatory retirement age in 13 14 the United States. Do you know the circumstances of how 15 Gunter Thielen became the CEO of Bertelsmann at the 16 age of 60? 17 Α. Yes. 18 Mr. Middelhoff was terminated from his 19 Ο. role as the CEO of Bertelsmann AG, correct? 20 Α. 21 Yes. 22 Then the Mohn family requested that Q. 23 Gunter Thielen step in as the CEO, correct? Α. 24 Yes. Gunter Thielen was 60 years old at the 25 Q.

322 D. Liess 1 No. 2 What else would you have done in your 3 Ο. investigation besides speak to Bill Mickelsen? 4 Honestly, I don't know because, like I 5 said, this entire situation was a result of a 6 disgruntled employee because he did not particularly 7 like the way that compensation was adjusted. 8 He did not like the fact that he was 9 labeled a journeyman, even though his business cards, 10 and his stationery, and I think to this day he still 11 signs as senior vice-president of sales and 12 marketing, Offset Paperback. I never stripped him of 13 the title. 14 Like I said, up until this day, I believe 15 that he is still using that title on all of his 16 17 correspondence. I wanted to make sure that I could spell 18 that out to him. That is one of the inconsistencies. 19 20 I just wanted to make sure that he would 2.1 understand where we were coming from as a company. 22 Ο. Isn't it true that your hope in speaking to Bill Mickelsen was to resolve the issues, correct? 23 More of setting the record straight 24 because this (indicating) did not tell me that he was 25

347 D. Liess 1 You were submitting the plan to Germany, 2 Q. right? 3 I was not submitting it. 4 Α. You were presenting it? 5 Ο. Α. No. 6 7 What were you doing? Q. As I indicated in my testimony here, I 8 Α. had a new boss, Markus Dohle. I was not sure how he 9 operated, what he needed to know, what he did not 10 need to know. 11 12 Knowing that this was a big part of my cost-reduction program, the change in sales 13 compensation, I wanted to make sure that I had him in 14 15 the loop. 16 It was more of a "You have it. If you 17 have a problem with it, you can call me. You can say 18 something. You can do whatever you want, " but I did 19 not send it to them for approval. I did not send it 20 to them for commentary. I sent it to them so that 21 they would have it. 22 I send a lot of things, not so much now, 23 but when Markus first came over, I was sending a lot of information over there because I wanted to make 24 25 sure that my backside was covered.